

## Karl Kunsman MCP

5023 N. 18th Street #28 Phoenix, AZ 85016 (480) 544-0444 Cell [karl@specmark.com](mailto:karl@specmark.com)

### Summary of Qualifications

An accomplished consultant with over thirteen years focused experience in system and network administration with strong technical skills. I am knowledgeable in the effective management of networks, systems and applications. I am proficient in installing and configuring and maintaining optimal computing environments. I have a comprehensive understanding of systems, software and wireless technologies.

### Certifications & Capabilities

- Microsoft® Certified Professional (MCP)
- BreezeCom Breeze Access II Advanced Technical Certification
- SonicWALL CFA Certified Firewall Administrator
- Network Appliance NAS and SAN storage configurations
- Wireless LANs and WANs
- Security
- Active Directory
- Cisco Pix, Routers, Switches and VPN

### Professional Experience

#### Infinite Staffing Solutions Inc.

##### Technical Consultant

Platform Testing Engineer at Intel  
Chandler, AZ

09/09 to 12/09

- Part team responsible to alpha testing Intel's Storage Manager.
- Alpha tested Intel Braidwood NVM module for mother board.
- Tested Raid one through ten on platform.
- Submitted bug reports to programmers and was responsible for the life of bug.

#### CIBER Inc.

##### Technical Consultant

Network Engineer and Fault Manager  
At American Express IPC/DNE  
Phoenix, AZ 85027

10/06 to 01/09

- Part of global team that monitors and manages connectivity for the IPC/DNE.
- Fail over Ip to dial backup on a 24/7 basis for global customers.
- Manage change tickets to ensure success and quality in service requests and changes.
- Monitor wireless network on American Express campus.
- Monitor and report on Cisco equipment.
- Coordinate with IBM & AT&T to deliver and maintain 99.9% up time.
- Line tests all T1, OC12, and OC192 for 24hr to ensure circuit quality.
- Equipment Firebird 6000A and Agilent tablet N1610B.
- Configured codex CSU/DSU 3500 nests.

#### Howard Systems International, Inc

##### Technical Consultant

System Administrator at Honeywell for IBM  
Tempe, AZ 85284

5/05 to 1/07

- Part of server refreshes team to replace Honeywell's servers.
- Responsible for server build of hardware, Cabling and rack mounting.
- Configure Raid arrays on IBM servers and storage arrays.
- Responsible for operating system installation and lock down per server build document.
- Installed applications, .NET frame work and migrated data.
- Responsible for data services provisioning of IP address, ether net & DNS for rack installs.
- Worked with Project Manager to ensure completion of project on time.

## Professional Experience

- Built and configured servers in Tempe AZ, then shipped to remote sites and finished install through remote server administration cards.
- Assisted customers in application installation and firewall rules to meet network standards.
- Part of team to do quarterly software patches and hardware replacement on 5000 plus servers.
- Configured clustered systems and servers per build specifications.
- Modified server hardware per customer builds requirements.
- Install and configure fiber cards in required devices.

**Chicago Title Insurance Company**  
**Network Administrator/IT Support Professional II**  
**Phoenix, AZ 85016**

**11/04 to 5/05**

- Was part of team responsible for after hours network support.
- I Supported 300 nodes in main office and 20 remote network locations using Cisco VNC.
- I configured and maintained workstations and laptops using Ghost 2004.
- Help desk support for 250 users in Windows 2000 professional Office 2000 and 2003. And I supported Vax system Team software for title and Mortgage Company.
- Provided daily monitoring and operation of the NT servers and Vax backup and recovery systems; analyses changes in the network data systems and modified backup policies to ensure full system coverage; managed offsite storage of disaster recovery tapes and provided recovery of lost files to users.
- Ensured security is maintained in accordance with the company security policies.
- Installed and configured MacAfee ePolicy Orchestrator server provided network systems update and modified Epo policies to ensure full antivirus network coverage.
- Installed and configured Windows Software Update Services server provided network systems update and modified SUS policies to ensure full network coverage. And monitored server and patches.
- Responsible for deployment and scripting of network software installs and update packages.
- Was part of team scripting with VBScript & WMI in a NT 4 PDC environment with Windows 2000 member servers and Windows 2000 professional desktops.
- Was part of team working on upgrading company desktop computers for new state wide software deployment for company.

**EPacific, Inc.**  
**Network Administrator**  
**Goleta, California**

**4/02 to 6/03**

- Responsible for the development and management of an enterprise-wide financial security network using SSL VPN and cryptography for processing loans and debit card transactions through the internet.
- Installed, configured and maintained production servers in mixed environment of Microsoft Windows 2000, Windows NT 4.0, 2000 and UNIX.
- Setup new production environment with a clustered Microsoft Windows 2000 ADV server and SQL Enterprise 2000 installed on a Network Appliance F810 Filer.
- Installed, configured and maintained web servers running Microsoft IIS, mixed OS office LAN and SBS server with Exchange 2000 Outlook with web access mail for remote sales team.
- Installed, configured and maintained Cisco Pix, switches and routers.
- Managed technical aspects of plant operations, including Norstar PBX phone system and Winpass physical security program.

**Network Solutions, LLC**  
**Technical Consultant**  
**Santa Ynez, California**

**8/98 to 4/02**

- Designed, installed and configured NT 4.0/2000/2003 PDC and DC networks.
- Installed and configured hardware firewalls utilizing terminal servers and thin clients through VPN.
- Installed and configured Microsoft software products and various aftermarket applications.
- Setup wireless networks and bridging including Cisco, AeroNet and BreezeCom.
- Installed and setup wireless towers for point-to-point and multipoint data transmission using BreezeCom.
- Maintained enterprise network, PDC, Lotus Notes server, and Novell NT file servers for a large sensor-manufacturing client.
- Installed configured and maintained CAT5 wired network and systems for various clients.

## Professional Experience

- Maintained data base and servers for clients.
- Installed and configured Exchange 5.5/2000 for clients.
- Installed and configured SQL servers for clients.

### **RAK Consultants, LLC.**

**1/91 to 6/98**

**Network Systems Administrator, Managing Member  
Phoenix, Arizona**

- Train user's in Win 9X & applications.
- Responsible for software upgrades on Intranet & Internet.
- Build & maintain all computer systems.
- Maintain NT platform.

### **Trieste House Inc.**

**4/95 to 6/96**

**Program Manager, Vice President  
Phoenix, Arizona**

- Design and implement behavior modification program.
- Hiring and supervision of 12 employees.
- Provide training in C.P.R., First Aid and C.I.T.
- Implementation of policy.
- Ensure quality of documentation.

### **Wendy Paine Treatment Center**

**2/94 to 6/97**

**Psychiatric Technician  
Phoenix, Arizona**

- Responsible for the care of chronically mentally ill patients.
- Responsible for documentation according to standards.
- Member of crisis intervention team.

### **Westbridge Treatment Center**

**1/93 - 2/94**

**Psychiatric Technician  
Phoenix, Arizona**

- Responsible for the care of chronically mentally ill patients.
- Responsible for documentation according to standards.

### **United States Army**

**4/86 to 4/89**

**Crew Chief -Army Aviation Air Calvary**

- Delivered 98% readiness rate and flawless maintenance record for OH58 helicopters and UH1H.
- Achievements included Commander's certificate, ARPP certificate and Medical Brigade Certificate.
- Honorable Discharge.

## EDUCATION

**University of California at Santa Barbara: Extension 1998**

**Western International University Phoenix, AZ 1994**

**Glendale Community College Phoenix, AZ 1991**